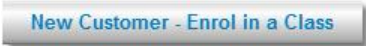





Kickeroos and Active8Kids Terms and Conditions

By enrolling your child/ren into a Program/s you consent to the terms and conditions contained herein:


New Enrolments - To enroll your child:

1. Go to the Kickeroos website www.kickeroos.com.au or www.active8kids.com.au
2. Create an online customer profile by clicking on the button 
3. If there are available places, you will be enrolled immediately;
4. If there are no places available, you will be placed on a waitlist and will be advised if a place in your requested class becomes available.

Re-enrolments - How to re-enroll your child:


1. Children are automatically placed in a class for the next term;
2. Go to the Kickeroos website www.kickeroos.com.au or Active8kids.com.au
3. Sign in to your online customer profile by clicking on the button 
4. In the event that you wish to change your day or time of class, please do so via the online prompts. If there are available places, you will be enrolled immediately.
5. Confirm your enrolment by making an online payment
6. If there are no places available, you will be placed on a waitlist and will be advised if a place in your requested class becomes available.
7. To cancel your re-enrolment, please send an email to info@kickeroos.com.au or info@active8kids.com.au

Booking in to a Holiday Camp

1. Go to the Kickeroos website www.kickeroos.com.au or Active8kids.com.au website www.active8kids.com.au
2. Sign in to your online customer profile by clicking on the button 
3. If there are available places, you will be enrolled immediately;
4. Confirm your enrolment by making an online payment
5. If there are no places available, you will be placed on a waitlist and will be advised if a place in your requested day becomes available.

Payment Terms – To pay your invoice:

Payment must be made in full at the time of registration in order to secure a booking

1. Go to the Kickeroos website www.kickeroos.com.au or www.active8kids.com.au
2. Click on the button 
3. Click the “Pay My Bill” link in the menu
4. Enter your family name and email address to log in
5. Enter your credit card details, acknowledging having read our terms and conditions and make the payment
6. You will be presented with a Tax Invoice which states “Received with Thanks”. This is your confirmation that your payment has been received and processed.
7. Please print out your Tax Invoice as this will be your record of payment and outlined your class times and dates. Further confirmation of your enrolments is available from the “Pay my bill” link.

Cancellation Policy

1. If enrolment is cancelled at least 10 business days prior to the start of the program, payment shall be refunded less an administration fee of ten percent (10%) of the program fee.
2. Failing this, refunds shall not be provided.
3. If enrolment is cancelled due to medical reasons (on provision of a medical certificate), you will be provided with a credit note for future use for Kickeroos programs (excluding merchandise).

Wet weather Policy

1. We will inform you as close to your program time as possible if we will be cancelling your session due to wet weather.
2. You will be informed via text message if a wet weather venue will be made available for your class.
3. Failure to attend the wet weather alternative (if available) will not give rise to a make-up class or credit.

Make Up classes

1. Subject to availability, you can make up one missed class per term.
2. In order to be eligible for a make-up class, please log into your online customer profile before your missed class and click the link "Book a make up class" and follow the online prompts.
3. In the event that we are advised after commencement of the class, you will not be offered a make-up class.

Change of Venue/ Coach

1. You acknowledge that Kickeroos and Active8kids cannot control the use of the venues.
2. We reserve the right to change the venue of our classes if required.
3. We shall endeavor to provide you with as much notice as possible.
4. In the event that you are unable to attend the alternate venue and sufficient notice is provided, an alternate class failing which a credit shall be provided.
5. We reserve the right to change your coach in which event we shall endeavor to provide you with as much notice as possible.

Limitation of Liability

Kickeroos and Active8kids do not accept any liability for personal injury, property damage or loss sustained by any child as a result of his or her participation in a program due to any cause whatsoever subject to negligence of Kickeroos and/or Active8kids, its directors or employees.

Privacy Policy

1. By enrolling your child/ren, you authorise Kickeroos and Active8kids staff to use photographs of participants taken in our program for publicity and advertising.
2. By enrolling your child/ren, you authorise Kickeroos and Active8kids staff to retain enrolment information on a confidential database, which shall be removed only upon request.

General

1. Kickeroos and Active8kids reserves the right to refuse or terminate enrolment to any child who poses a disciplinary problem to our coaches or disrupts the learning for other children.
2. For health and safety reasons, Kickeroos and Active8kids do not permit eating in class.
3. By enrolling your child/ren, you authorise Kickeroos and Active8kids staff to obtain such medical assistance as they see fit and you also agree to incur the expenses attached thereof.
4. We reserve the right, to amend these Terms and Conditions at any time by changing the terms and conditions on our website.

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